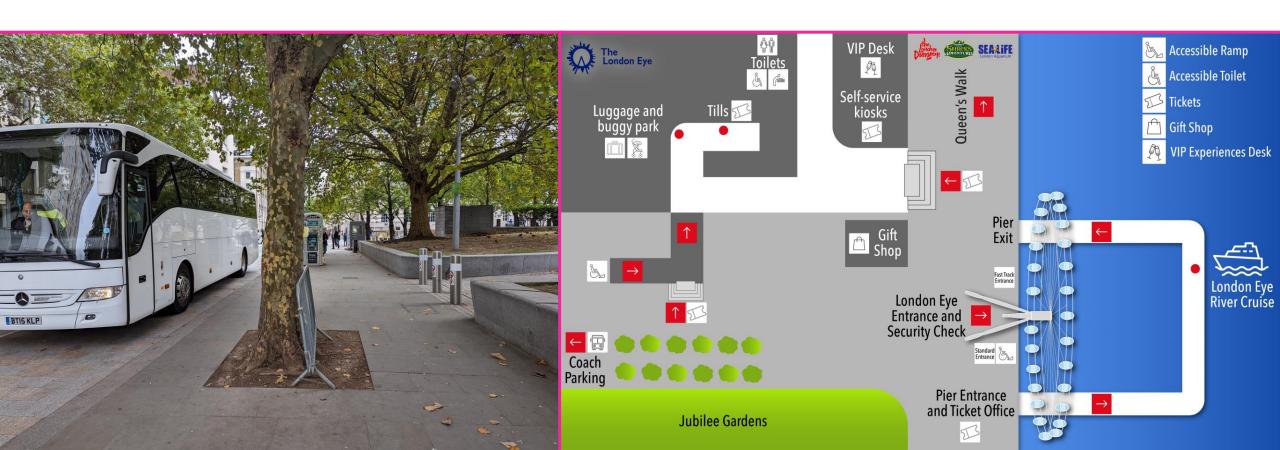
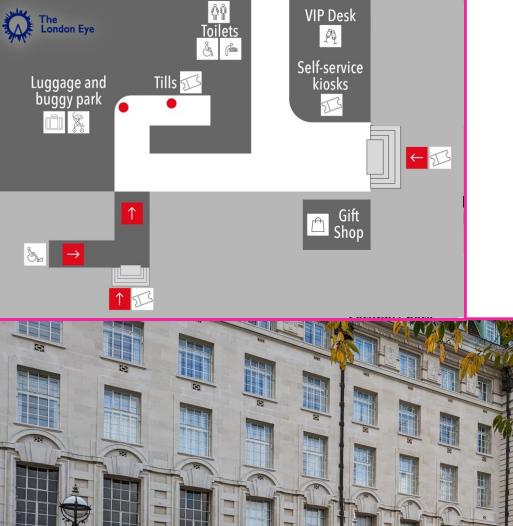
You may arrive at The London Eye by coach. Coach parking runs alongside Jubilee Gardens.







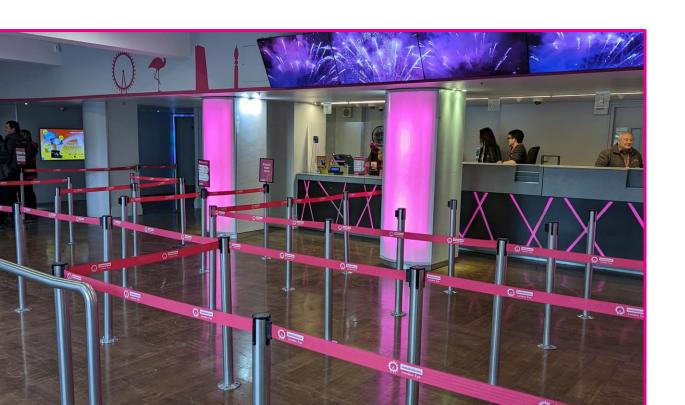
There are two entrances to the ticket office! Entrance 1 is step free!

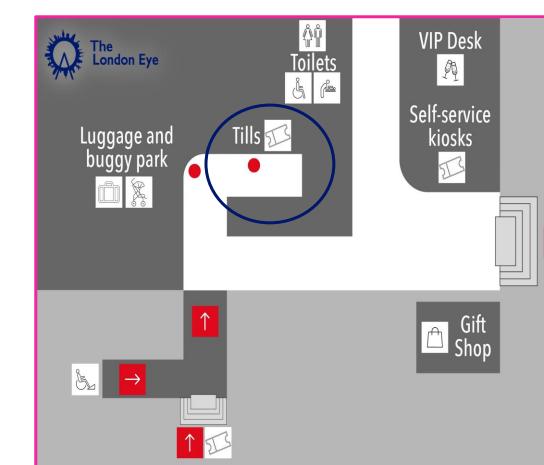






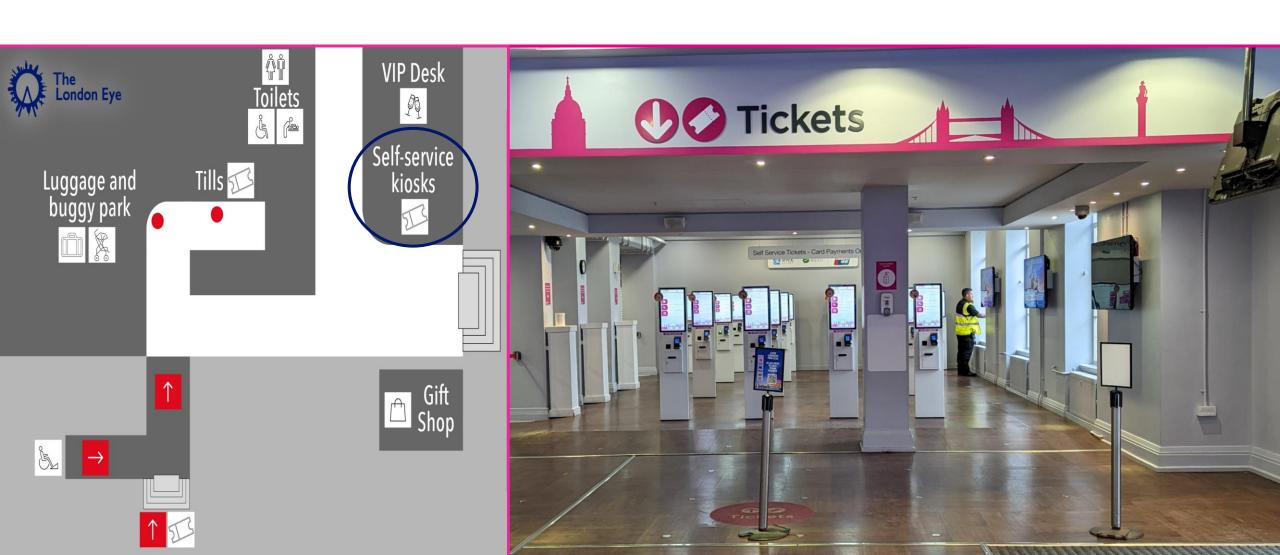
You can purchase tickets or ask for help at these tills which are wheelchair accessible.





You can purchase tickets on our Kiosks.





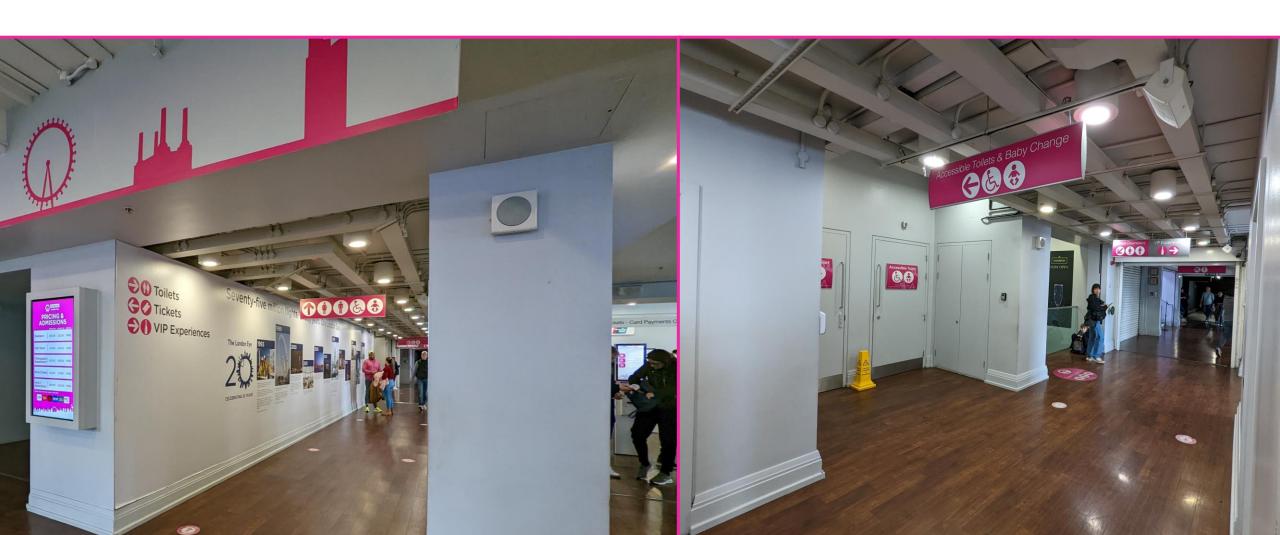




You can store luggage in our ticket office for £5 an item.

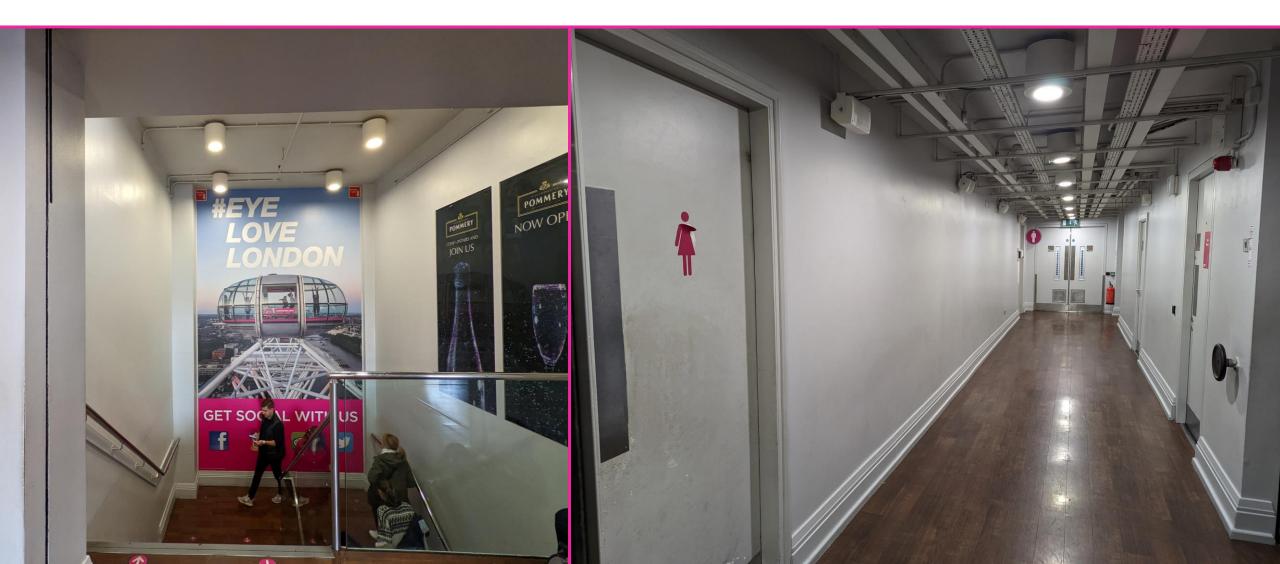
There is a corridor that leads to toilets. Our accessible toilets are here.





The rest of the toilets are downstairs next to the accessible toilets.







There are many types of tickets you may have.

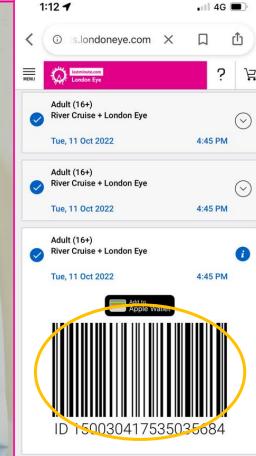


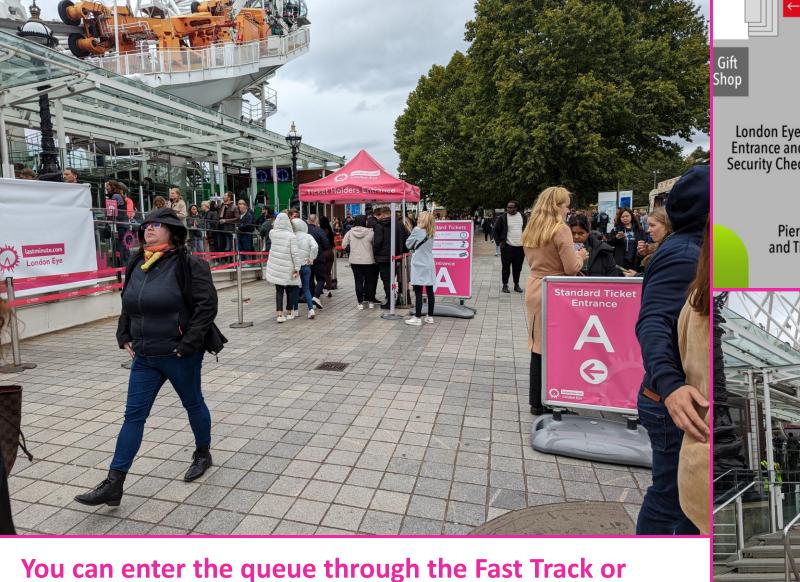
A London Eye ticket will have a barcode that can be scanned to join the queue.











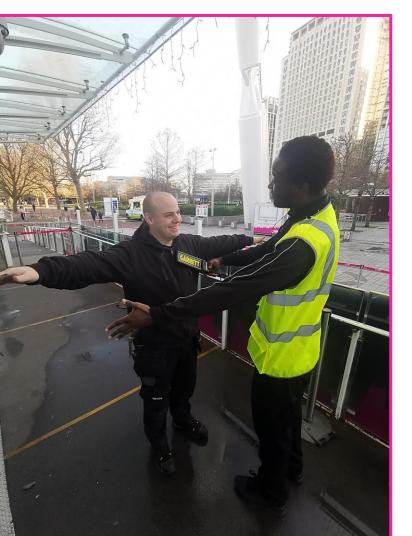
You can enter the queue through the Fast Track or Standard Entrance.

Here, our team can help you if you are in a wheelchair.



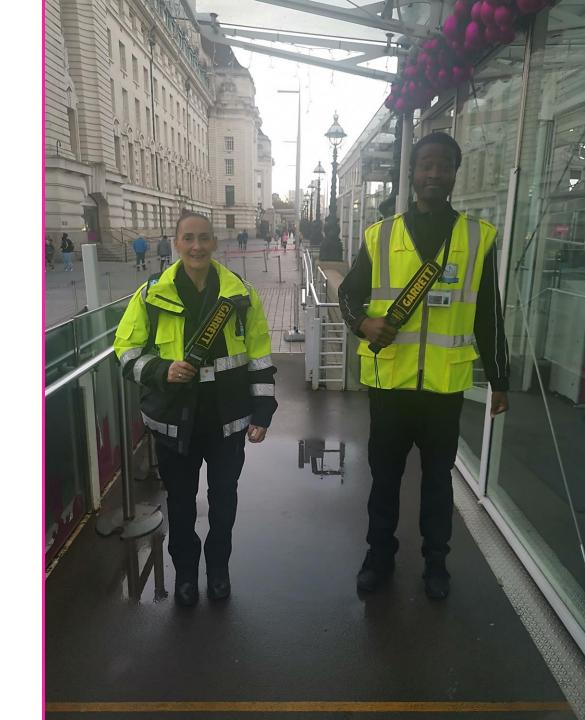
You will have to do a quick security search with one of our friendly security offices.

If you have a bag, they will check inside of it.



If you have a big bag, the officers may put it through our x-ray machine to see inside of it.





You can get your photo taken on a greenscreen and you can view the photos with different backgrounds after your ride.









After the greenscreen, there is one last bit of the queue.

You will be put behind gates, ready to get onto the pod.









Our staff will call you forward to board the pod!

The pod will be moving slowly.

The pod can stop to help wheelchairs board with a ramp.





There is a bench you can sit on in the pod.

You will hear announcements about your ride from speakers in the ceiling.





Your Pod will go through the North Tower which holds The London Eye up.

You will see the machines that help The London Eye go around.

You will then see your first view which looks like this ->







If you need help, you can press this button to speak to the ride controller.





You will hear an announcement near the end of your ride telling you to prepare for a photo!

You will need to stand in the photo zone at this point if you would like a photo which you can view at the end.

The photo is taken from outside the pod.





At the end of your ride, our staff will call you forward to leave the pod!

The pod will be moving slowly.

The pod can stop to help wheelchairs leave with a ramp.





You will go down a ramp where you can use the machine to tell us about your visit!







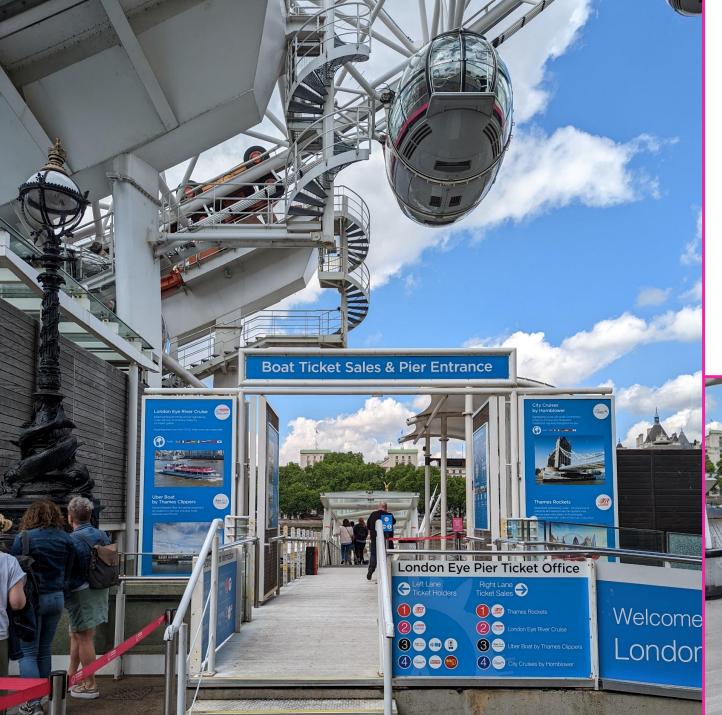
You can view your photos at the bottom of the ramp.

If you like your photo, you can buy it.



You can visit our shop that has London themed souvenirs.







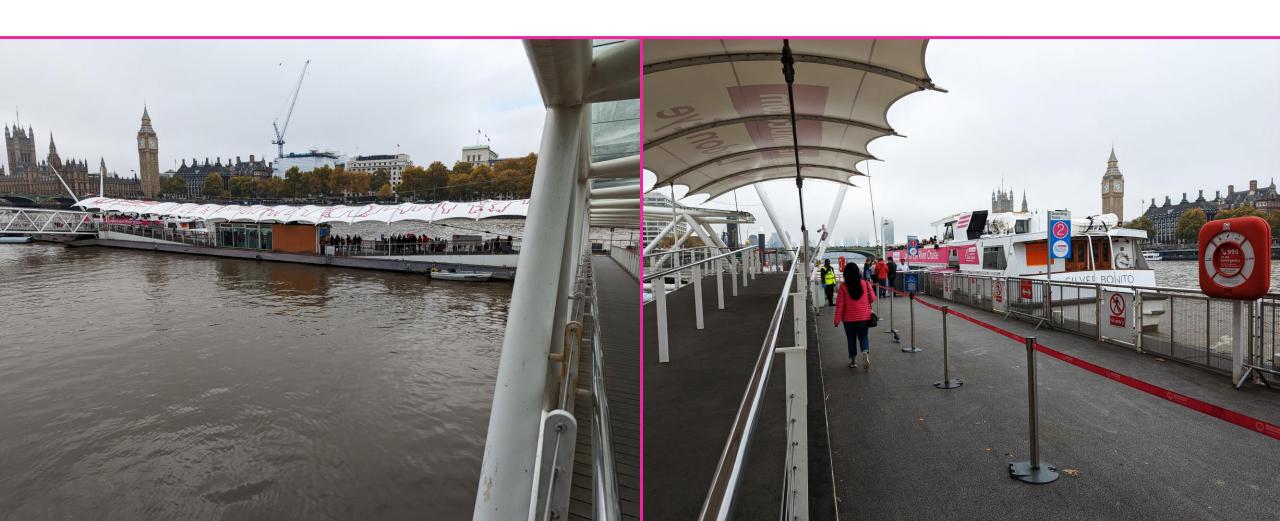
The entrance to our pier is next to The London Eye.

You can find out info about all our boat services here.



You can walk down our Pier to find our River Cruise or other boat services.









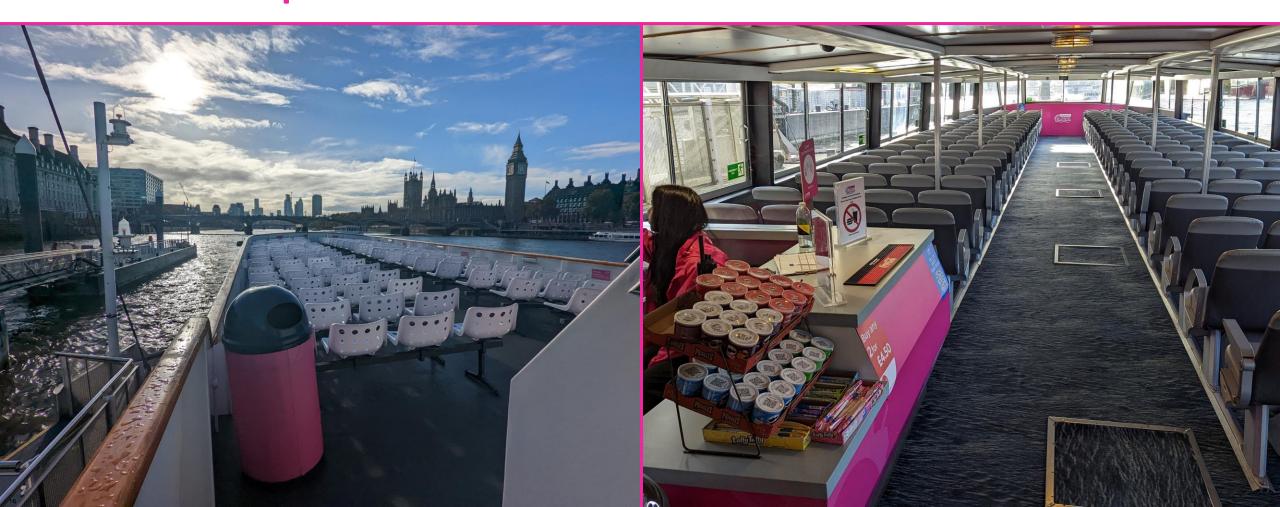
There is a ramp to board The River Cruise.



There is an upper and lower deck that you can sit in.



There is a shop with food on the lower deck.



There is an accessible toilet at the back of the boat.









There is a wheelchair lift to access the lower deck.





You can ask our staff for help at any point!

They will be wearing this uniform.



You can buy slushie's from our slush cart!



